

## REDUCTIONS FOR DISABLED PEOPLE

In cars provided with the relevant sticker issued under applicable legislation, **that shall be mandatorily shown when entering the garage** to be entitled to the following reduced fares



<b>PARKING DURATION</b> <i>(from the time of entering)</i>	<b>FARES</b>	<b>AVAILABLE SPACES</b>
<b>up to 12 hours</b>	<b>FREE PARKING</b>	<b>up to 14 cars parked <u>at the same time</u> inside the garage</b>
(more than 12 hours) <b>up to 14 hours</b>	<b>50% off the ordinary fare</b>	
<b>more than 14 hours</b>	<b>ordinary fare</b> (valid for 24 hours after the 13 <sup>th</sup> hour)	

### ENTRANCE AND ALLOCATION OF CAR SPACES FOR DISABLED PEOPLE

Applicants for car spaces for disabled people at reduced fares are entitled to access the Garage through the left lane for pass holders. When entering, they shall show the staff on duty the disabled sticker (in original version). If spaces are available, they will be shown to the parking space (room 0) and given an entrance ticket to be mandatorily shown at COUNTERS before leaving the garage. During parking time the original disabled sticker shall remain on the car dashboard, so as to allow room wardens to check it.

### BOOKING

4 car spaces (out of a total of 14 spaces for disabled people) may be booked. Each reservation is valid for a single transit (being single input and corresponding output; no multiple reservations) and is allowed for a maximum of n. 2 reservations per week.

The booking shall be made at least 24 hours before the time of arrival by fax at 0039 041 2722378 or by e-mail at the following e-mail address [prenotazioniautorimessa@avmspa.it](mailto:prenotazioniautorimessa@avmspa.it) listing: a) surname and name; b) car model and plate; c) day and time of arrival (max tolerance: 60 min.); d) day and time of departure; e) fax no. or e-mail address at which applicants wish to receive a reply by the Company; f) details of the disabled sticker or its photocopy.

Both confirmed that the possible rejection of the reservation will always be disclosed by the Company in writing within the shortest possible time and at least eight hours before the arrival time. Any booking confirmation shall mandatorily be shown when entering to the garage keeper on duty together with the disabled sticker (in original version). The guardian will give the client a slip indicating

the assigned space (to be kept together with the entrance ticket), which shall be returned to the COUNTERS before leaving the garage.

### BOOKING CANCELLATION

Any booking cancellation shall be sent by fax to 0039 041 2722378 or by e-mail to the following email address [prenotazioniautorimessa@avmspa.it](mailto:prenotazioniautorimessa@avmspa.it) as soon as possible and in any case at least 8 hours before the expected time of arrival.

### NO SHOW / LATE BOOKING CANCELLATION

Either:

- a) no show on the day and at the time notified for arrival; or
  - b) submission of booking cancellation less than 8 hours prior to arrival;
- for 2 times within 6 months or both a) and b) for just one time within the same reference period will result in the impossibility of making further bookings for the following 6 months from the date of the last event.

### END OF PARKING

Before collecting the car, the Client shall go to the COUNTERS for the stamping of the entrance ticket or for the payment of any money due.

The Client shall show:

- entrance ticket;
- disabled sticker (photocopy);
- suitable identity document (ONLY if the disabled sticker is devoid of picture);

In case of booking the slip indicating the parking space number given upon entrance by staff on duty shall be returned.